

**MONITORING THE IMPLEMENTATION OF SCRUTINY RECOMMENDATIONS**

	DATE OF REC	RECOMMENDATION	TARGET DATE	RESPONSIBLE OFFICER	UPDATE	RAG RATING
1	16.10.19	<p>To receive a further report on mental health services in six months that specifically addressed:</p> <ul style="list-style-type: none"> <li>• The implementation of the recommendations of the external review report.</li> <li>• The progress in establishing the Crisis support including the crisis café and crisis house and the 24/7 crisis line.</li> <li>• The issue of drugs and alcohol in the Harbour – the extent of the problem and the action taken to address it.</li> <li>• The number of new beds opened and how many more were to be opened.</li> </ul>	March 2020	<p>Caroline Donovan, CEO, LCFT</p> <p>Sharon Davis, Scrutiny Manager</p>	<p>Meeting established for 25 March 2020. Invites sent. MEETING WAS POSTPONED DUE TO COVID-19 and rearranged for 19 October 2020.</p>	Ongoing.

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		<ul style="list-style-type: none"> <li>That the report be a joint report provided by LCFT, Blackpool Teaching Hospital NHS Foundation Trust and any other applicable partners.</li> </ul>				
2	16.10.19	The Committee noted that the ICP was holding a workshop on 12 November 2019 on the development of the Strategy and agreed to send a representative to input if possible.	November 2019	Sharon Davis, Scrutiny Manager	<p>Following the meeting it was determined that a special workshop should be established for Members to feed into the development of the Strategy and its priorities. This will be set up for January 2020.</p> <p>Regular contact with ICP representatives, no date has yet been forthcoming.</p> <p>WORKSHOP WAS ARRANGED, BUT CANCELLED DUE TO COVID-19. VIEWS WERE OBTAINED VIA ONLINE SURVEY.</p>	
3	16.10.19	The Committee also agreed to receive an update on the ICP Strategy and the implementation of the Quality Improvement Strategy in approximately six months.	June 2020	David Bonson, COO, CCGs  Sharon Davis, Scrutiny Manager	<p>Added to workplan for 29 April 2020 meeting.</p> <p>NEW DATE TO BE DETERMINED.</p>	

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4	07.01.20	The Committee agreed to receive a further update in June 2020 on progress made against the CQC Diagnosis Improvement Plan and to specifically request the attendance of Mr Kevin McGee, Chief Executive, Blackpool Teaching Hospitals NHS Foundation Trust at the meeting.	June 2020	Kevin McGee, CEO, BTH	Moved to September 2020 due to Covid. On agenda.	
5	07.01.20	Supported Housing - Members were very concerned by the issues raised in the meeting and agreed to establish a review panel meeting to consider the issues further. It was noted that the Tourism, Economy and Communities Committee must be involved due to the cross-cutting nature of the issue and that the discussions at this meeting should be	April 2020	Sharon Davis, Scrutiny Manager	A scoping document for the review is attached in the Workplan item for approval. The Housing and Homelessness Review has been informed as agreed. Tourism, Economy and Communities Committee has been informed and invited to identify representatives to attend the meeting.  MEETING POSTPONED DUE TO COVID-19. REARRANGED FOR NOVEMBER 2020.	

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		forwarded to the ongoing Housing and Homelessness Scrutiny Review Panel in order to avoid any duplication of work.				
6	06.02.20	The Committee agreed that a further report on the conclusion of the Fulfilling Lives project be received in approximately 12 months alongside a report from the Council detailing services to be put in place to fill the gap left by the end of the project.	February 2021	Ian Treasure/Arif Rajpura		Not yet due.
7	06.02.20	The Committee considered that the current approach was not working and queried whether a new model could be put in place. It was reported that work was already ongoing to review smoking cessation services and	February 2021	Arif Rajpura		Not yet due.

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		it was agreed that the new model be presented to Members in approximately 12 months.				
8	06.02.20	The Committee agreed to receive the final ICP strategy and operational planning documents in addition to the plan for commissioning reform in due course.	June 2020	David Bonson		
9	06.02.20	That an item on dementia be added to the workplan.	Tbc	Sharon Davis	Members to determine timescale and detail for item.	

#### WHOLE SYSTEM TRANSFERS OF CARE SCRUTINY REVIEW RECOMMENDATION MONITORING – OUTSTANDING RECOMMENDATIONS

	DATE OF REC	RECOMMENDATION	NEXT UPDATE TO BE REQUESTED	RESPONSIBLE OFFICER	UPDATE	RAG RATING
1	Updated 03.07.19	Blackpool Teaching Hospitals NHS Foundation Trust to explore the impact of delayed receipt of prescriptions from the pharmacy on discharges from hospital and report back	<b>January 2019 Agreed delay till April 2020.</b>	Ms Berenice Groves, BTH	FINAL UPDATE ON CURRENT AGENDA. MEMBERS TO DETERMINE SIGN OFF.  It was noted that further work was required to roll out identified improvements across all hospital wards. A number of wards had been trialling	Ongoing

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		to the Adult Social Care and Health Scrutiny Committee with the reasons for pharmacy delays and a course of action to address those delays at the Committee meeting in July 2019.			<p>different approaches and the use of Ward Pharmacy Technicians had proved positive. Members highlighted a number of issues with dispensing of prescriptions which demonstrated that further improvements were required. It was also noted that the discharge lounge, where patients could wait for prescriptions, had recently started operating seven days per week.</p> <p>Members were of the opinion that further work was required on the recommendation and requested a further response in approximately six months.</p> <p>At the request of Ms Groves and with the agreement of the Chairman, a final update on these recommendations has been deferred until April 2020 so that Ms Groves can be in attendance at the meeting.</p>	
2	Updated 03.07.19	That Blackpool Teaching Hospitals NHS Foundation Trust work with all relevant partners to review discharge processes and ensure they are efficient, effective and to identify if any parts of the processes could be carried out after the patient has left the hospital. To report back to the	<b>January 2019 Agreed delay till April 2020.</b>	Ms Berenice Groves, BTH	<p>FINAL UPDATE ON CURRENT AGENDA. MEMBERS TO DETERMINE SIGN OFF.</p> <p>Ms Groves highlighted that a number of pieces of work relating to improving discharge processes were ongoing. It was noted that each piece of work would be tracked with data to determine if it had impacted on performance. It was also noted that there had been a reduction in the length of stay of patients and the impact of the bed reduction</p>	Ongoing

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		Committee meeting in July 2019.			<p>pathways which could be shared with the Committee.</p> <p>Members requested a further update on the impact of the initiatives to improve discharge processes in approximately six months.</p>	
3	Updated 03.07.19	That Blackpool Teaching Hospitals NHS Foundation Trust consider offering parking refunds to patients attending accident and emergency inappropriately.	<b>January 2019 Agreed delay till April 2020.</b>	Ms Berenice Groves, BTH	<p>FINAL UPDATE ON CURRENT AGENDA. MEMBERS TO DETERMINE SIGN OFF.</p> <p>It was reported that consideration was being given to the first 30 minutes of parking being free, in order that patients who inappropriately attended the emergency department could then leave immediately without facing a charge. The Committee suggested that consideration also be given to providing free parking tokens for people picking up patients in order to further speed up their discharge. Furthermore, it was considered that the Trust should also explore the costs of parking for low income families, cost of parking for families of patients who are admitted for a prolonged period and how widely refunds for parking for certain services such as maternity were advertised.</p> <p>The initial recommendation was agreed as completed. Ms Groves was requested to respond to the additional recommendations in approximately six months.</p>	Ongoing