

Report to:	ADULT SOCIAL CARE AND HEALTH SCRUTINY COMMITTEE
Relevant Officer:	Mr Peter Murphy and Mr Kevin McGee, Blackpool Teaching Hospitals NHS Foundation Trust
Date of Meeting	3 July 2019

BLACKPOOL TEACHING HOSPITALS NHS FOUNDATION TRUST PATIENT SAFETY

1.0 Purpose of the report:

1.1 To update the Committee on the actions taken to ensure patient safety within Blackpool Teaching Hospitals NHS Foundation Trust.

2.0 Recommendation(s):

2.1 The committee is asked to review the content of the report seeking further assurance where required.

3.0 Reasons for recommendation(s):

3.1 To ensure that the Committee is apprised of the current arrangements

3.2 Is the recommendation contrary to a plan or strategy adopted or approved by the Council? No

3.3 Is the recommendation in accordance with the Council's approved budget? N/A

4.0 Other alternative options to be considered:

4.1 Not applicable

5.0 Council priority:

5.1 The relevant Council priority is:

- Communities: Creating stronger communities and increasing resilience.

6.0 Background information

6.1 Context

The Trust was requested, as a result of the increased communications with regards to incidents at Blackpool Victoria Hospital, to provide a report to the Adult Social Care and Health Scrutiny Committee detailing the current actions in place to assure members of patient safety.

Update

General systems and processes designed to provide assurance around optimising patient safety.

6.2 **Clinical Staffing**

Ongoing reviews of clinical staffing to ensure the Trust has adequate resourcing of healthcare professionals to provide safe and effective care.

6.3 **Mortality**

The Trust maintains its focus on mortality reduction and learning from deaths. The latest nationally validated trust-wide Standardised Hospital Mortality Index (SHMI) for the Trust is 116 (Q3 2018/2019). This represents a small increase since the last reported quarter's value 115 (Q2 2018/2019) resulting in the trust remaining outside the upper limit of the expected range.

Changes have been made to the Mortality review process and the Trust is currently testing a new App and Database to support learning from deaths.

In addition two external reviews have been commissioned via the appropriate Royal College in order to gain assurance and develop where appropriate action plans designed to improve pathways of care and therefore outcomes.

6.4 **Recognise and Respond to Deterioration**

The Trust continues to prioritise and ensure all Care Support Workers (CSW) and Registered Nurses (RN) have received competency based educational training in respect to recording, recognising and responding to the deteriorating patient. There are two main courses available to staff. All CSW's who are employed by the Trust are mandated to attend and complete the Care Certificate programme within 12 calendar weeks of appointment; regardless of whether they are new to care. Within this programme is a full day module dedicated to clinical observations and the use of NEWS2 'track and trigger' system and this is subject to continuing formative assessment.

The Recognise and Act course is primarily aimed at RN's but accessible to all clinical staff who undertake clinical observation of patients. Current compliance levels across the Trust are >90%. With reference to the vacancy position, the Trust is often reliant on Bench and Agency RN' to fill shifts. All Bench and Agency staff are required to

undertake training around 'care of the deteriorating patient'.

Does the information submitted include any exempt information? No

7.0 List of Appendices - None

7.1 Not applicable

8.0 Human resources considerations

8.1 Not applicable

9.0 Equalities considerations

9.1 Not applicable

10.0 Financial considerations

10.1 No additional comments outside of the above.

11.0 Risk management considerations

11.1 Not applicable

12.0 Ethical considerations

12.1 Not applicable

13.0 Internal/external consultation undertaken

13.1 Not applicable

14.0 Background papers

14.1 Not applicable