

**MONITORING THE IMPLEMENTATION OF SCRUTINY RECOMMENDATIONS**

	DATE OF REC	RECOMMENDATION	TARGET DATE	RESPONSIBLE OFFICER	UPDATE	RAG RATING
1	28.11.18	That the CCG be requested to investigate ways in which to improve signposting to extended access appointments through the Patient Access App and by GP practice receptionists and to report back to the Committee with the outcomes in July 2019.	July 2019	David Bonson	See item 7.	
2	28.11.18	That the CCG be requested to undertake a mystery shopper exercise in relation to the offer of extended access appointments to report back to the Committee on the outcomes in July 2019.	July 2019	David Bonson	See item 7.	
3	28.11.18	That the CCG investigate whether transport was offered to patients to attend referrals for breast cancer appointments outside of the area and report back to the Committee. To be recommended that transport be provided in future similar situations if it did not happen.	July 2019	David Bonson	See item 7.	
4	28.11.18	That the CCG report back to the Committee in July 2019 with the main areas of concern	July 2019	David Bonson	See item 7.	

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		in relation to succession planning and an approach to be taken.				
5	28.11.18	That future data demonstrate the number of patients experiencing a 12 hour wait due to attending the emergency department with drug and/or alcohol intoxication.	July 2019	David Bonson	See item 7.	
6	24.01.19	That LCFT be requested to identify all voluntary and community mental health support groups in Blackpool and arrange to meet with them quarterly to ensure the views of service users were truly reflected and understood.	Immediately to report back July 2019	Chief Officers of LCFT	At the request of LCFT and with the agreement of the Chairman the item has been deferred to the meeting of the Committee in October.	
7	24.01.19	That LCFT consider setting all targets for completion of mandatory training, completion of appraisals etc at 90% with a view to incrementally increasing the target to 100%.	Immediately to report back July 2019.	Chief Officers of LCFT	At the request of LCFT and with the agreement of the Chairman the item has been deferred to the meeting of the Committee in October.	
8	24.01.19	That all representatives be requested to attend a further meeting of the Committee in	July 2019	Chief Officers of LCFT	At the request of LCFT and with the agreement of the Chairman the item has been deferred to the meeting of the Committee in October.	

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		<p>approximately six months to further update on progress made and to:</p> <ul style="list-style-type: none"> <li>• Provide feedback on the implementation of the Committee's recommendations.</li> <li>• To provide evidence of the work undertaken to reduce the number of four and 12 hour delays at Accident and Emergency and the impact of that work.</li> <li>• To report on the outcomes of the external review and action taken to implement the actions.</li> </ul>				
9	13.02.19	The Committee agreed to forward their comments regarding the length of the Healthwatch contract to relevant Council officers for consideration.	March 2019	Scrutiny Manager	Response circulated to the Committee in March 2019.	Green
10	13.02.19	That attendees at the meeting give consideration to the process and the wording of the healthy weight letters sent and report back to the Committee at its next meeting with a new draft of the letter.	July 2019	Scrutiny Manager, Dr Arif Rajpura	<p>Response received from Dr Rajpura:</p> <p>The letters that are sent out to our parents in Blackpool are based on the Department of Health/PHE template letters. However, last year the Blackpool Public Health Team worked with the School Nursing team to tailor the letter for our</p>	Members to determine if action is complete based on response.

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					<p>Blackpool parents. As part of the service around the NCMP letters, the School Nursing team will ring the parents when a child has been identified as very overweight or obese. This phone call is made prior to the letter being sent out, however, there are occasions when it is not possible to contact the parent and the letter is still sent out to the family. Included with the letter of children who are overweight, very overweight and obese a leaflet is enclosed from the Change4life information packs. In addition to this the parents are offered a referral to the children and family weight management service which is operated by Sport Blackpool. If the parents are not keen on the referral then the children and family weight management manager will make contact with the family to talk about the programmes and how they can help and support the family. The details are only passed over if the parents' consent to being contacted.</p> <p>We recognise that the letter isn't perfect, and each year we work with the PHE national team to review the format of the letter. It is appreciated that this is a very sensitive issue for parents and it isn't the intention of the service to cause offense. Blackpool sit on the National NCMP board, and the comments the Committee has raised will feed in to this process to help shape and change the letter to help improve this for the future. In addition to the letter, PHE are developing a series of resources to help and support health professionals approach these difficult conversations.</p>	

	DATE OF REC	RECOMMENDATION	TARGET DATE	RESPONSIBLE OFFICER	UPDATE	RAG RATING
11	13.02.19	To add an in depth review of healthy weight to the Committee's workplan for the new Municipal Year.	November 2019	Scrutiny Manager	Draft scoping document included on the agenda.	Green
12	13.02.19	To add in consideration of the outcomes of the Psynergy pilot to the workplan.	tbc	Scrutiny Manager	Members to determine when to add to workplan.	
13	13.02.19	That the Chairman request that consideration be given to providing suicide awareness training for all Members.	tbc	Chairman	The Chairman to provide an update at the meeting.	

#### **WHOLE SYSTEM TRANSFERS OF CARE SCRUTINY REVIEW RECOMMENDATION MONITORING**

The incomplete recommendations of the scrutiny review will be included in this table from the next meeting. A full update on the implementation of the recommendations of the review is included on the agenda as a separate agenda item.