

Client A	<ul style="list-style-type: none"> • Helped with issues surrounding PIP and PIP assessments. • Worked with client to get home visits due to agoraphobia. • Befriending service to help develop confidence to go out.
Client B	<ul style="list-style-type: none"> • Helped with Isolated state. • Played games to increase socialisation skills • Provided sociable environment. • Helped with ESA benefits/ filling in form
Client C	<ul style="list-style-type: none"> • Helped with Isolated state. • Provided a listening ear. • Provided a sociable environment. • Played games to help relax. • Participated in art and crafts groups
Client D	<ul style="list-style-type: none"> • Helped with Isolated state. • Provided a listening ear. • Provided a sociable environment. • Played games to help relax.
Client E	<ul style="list-style-type: none"> • Helped improve on cooking skills. • Helped improve confidence and anxiety skills. • Assistance with shopping. • Made flat a more liveable condition. • Helped make telephone calls. • Attended arts and crafts groups for socialisation
Client F	<ul style="list-style-type: none"> • Reduced anxiety levels and boosted confidence. • Helped the client to understand anxiety and techniques to use • Assisted shopping trips to enable to go out shopping independently • Made more liveable conditions in flat/ guidance advice • Helped improve independence in the community • Provided a sociable, relaxed environment. • Provided a listening ear – provided frequent phone calls • Overcome agoraphobia over a period • Helped overcome depressed/distressed state (more self-awareness to then seek support when needed)
Client G	<ul style="list-style-type: none"> • Helped in distressed situations when it was required to enable confidence around bad times • Provided a safety net- Domestic Violence • Provided a listening ear. • Provided a sociable and safe environment. • Accompanied to hospital and interviews. • Helped contact utility companies. • Guided and helped her sort out her living quarters to make it more habitable
Client H	<ul style="list-style-type: none"> • Accompanied to appointments as too anxious to attend alone. • Provided a listening ear. • Welcomed to a sociable environment. • Helped overcome anxiety.
Client I	<ul style="list-style-type: none"> • Helped with benefits. • Guidance in writing letters and completing forms.
Client J	<ul style="list-style-type: none"> • Helped completing benefit application forms.
Client K	<ul style="list-style-type: none"> • Helped them obtain accommodation to prevent homelessness

Client L	<ul style="list-style-type: none"><li data-bbox="427 199 1396 293">• Helped them to get relevant ID documents (birth certificate) to enable obtain accommodation so they could leave hospital and return back into the community
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