

















Youth Offending Partnership Improvement Actions – Quarterly Update (May 2019)





Number of individual actions completed this quarter: 73 of 95 (77%)





Change Led By the Board		
	Completed	25
	On track	0
	Behind schedule	11
	Off track – requires action	0

Out of Court		
	Completed	30
	On track	0
	Behind schedule	3
	Off track – requires action	0

In Court		
	Completed	8
	On track	1
	Behind schedule	1
	Off track – requires action	0

In the Community		
	Completed	1
	On track	1
	Behind schedule	3
	Off track – requires action	0

Transitions		
	Completed	3
	On track	0
	Behind schedule	2
	Off track – requires action	0

Secure Accommodation		
	Completed	6
	On track	0
	Behind schedule	0
	Off track – requires action	0

Youth Offending Partnership Improvement Actions – Quarterly Update (May 2019)

Summary of actions which are behind schedule or off track and require action (20):

ID	Action	Deadline	Accountable Person	Progress
Change Led by the Board				
LM 1 (HMIP 6)	Reformat the board to ensure focus and engagement across the partnership.	All board members inducted – Apr 2019	Board Chair	Awaiting further update. 23/05/19 – induction to be re-circulated to Board members.
	Ensure that all partners understand youth justice in context and their role in holding the service to account: <ul style="list-style-type: none"> Establish an Executive Board and themed sub-groups. Agree standard agenda for board meetings. Increase frequency of meetings. Introduce induction requirement for all board members. Develop and agree a quality assurance framework and dashboard that supports board scrutiny. 	QA Framework approved by Executive Board – Apr 2019 QA Framework launched – Apr 2019		QA Framework to be taken to Exec Board on 23/05/19 for approval. Once signed off the framework will be launched and a plan for implementation developed. 23/05/19 – item moved to the next Board meeting. Timescale to be amended to July 2019 in the Improvement Plan.
LM 3 (HMIP 2)	Ensure that the YOT have the right skills and resource commitment from across the partnership to deliver an effective service. <ul style="list-style-type: none"> Update induction processes for partners with staff seconded into the youth justice service. Update memorandum of understanding (MoU) with all partners to commit to resource and delivery. Pen 	New MoU for partnership drafted – Mar 2019 MoU signed off by Exec Board and cascaded in organisations as appropriate – Apr 2019	Head of Service (with partners)	MoUs for Police, Probation and Courts complete. Health not yet complete. 23/05/19 – provide update to Board Clerk on outstanding pen pictures.

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ID	Action	Deadline	Accountable Person	Progress
	pictures to be developed for board members to be shared with YOT.	Completion of pen pictures – Apr 2019		
LM 7 (HMIP 3 and 8)	<p>Implement tighter management grip and practice direction daily to YOT managers, including:</p> <ul style="list-style-type: none"> • Appoint a new YOT Service Manager. • Weekly operational managers meetings in place. • Monthly performance monitoring meetings in place chaired by Head of Service. • Ensure engagement from the team in Children’s Services operational manager events. • Carry out a full service review at entry and exit regarding practice and procedures. • Develop an operating model to include guidance regarding what information should be recorded on Child View and what is recorded onto MOSAIC. All work needs to be replicated on both systems. • Update all policies and procedures. • Review practice standards in line with the new service and apply consistently. • Implement a back to basics approach to understanding the purpose of Asset Plus and improving the quality of assessments in line with statutory guidance. 	Full service review – Mar 2019	Head of Service / Service Managers / YOT Manager	<p>Full service review at entry and exit partially complete.</p> <p>The pre-court focus has been extremely resource intensive.</p> <p>The court expectations are in place.</p> <p>The post-court practice and procedures not completed.</p> <p><i>23/05/19 - Timescale for this action to be amended to June 2019 in the Improvement Plan.</i></p>

Youth Offending Partnership Improvement Actions – Quarterly Update (May 2019)

ID	Action	Deadline	Accountable Person	Progress
	<ul style="list-style-type: none"> Develop good practice model for practitioners using Beyond Youth custody report. 			
LM 8 (HMIP 1)	<p>Carry out full skills audit of all staff in YOT to identify gaps in skills and training needs.</p> <ul style="list-style-type: none"> YJB to provide support to YOT Manager to analyse skills audit and develop comprehensive training plan. Develop a workforce development strategy to include YOT specific requirements. Develop and implement a system wide training plan to include partners. 	<p>New Workforce Development Strategy - Apr 2019</p> <p>Training plan delivered and monitored – from Apr 2019</p>	<p>YOT Manager and YJB</p>	<p>YJB have offered mentoring for the operational managers and ILM 7 management training. The YJB are in the process of developing the skills audit tool, due to feedback from a number of YOTs. Once finalised this will be completed with Blackpool staff and a workforce development plan developed to match specific requirements.</p> <p>23/05/19 - Timescale for this action to be amended to October 2019 in the Improvement Plan.</p>
LM 13 (HMIP 3)	<p>Develop a Quality Assurance Framework to support practice improvement:</p> <ul style="list-style-type: none"> Develop a robust performance framework, with all performance data in one place and reporting mechanism established. Undertake gap analysis and develop performance data dashboard. Scrutinise performance data at monthly Performance Improvement Meetings. Conduct an audit of compliance with national standards. 	<p>QA Framework approved by Executive Board – Apr 2019</p> <p>QA Framework launched – Apr 2019</p>	<p>Head of Performance and Improvement</p>	<p>QA Framework to be taken to Exec Board on 23/05/19 for approval. Once signed off the framework will be launched and a plan for implementation developed.</p> <p>23/05/19 – item moved to the next Board meeting. Timescale to be amended to July 2019 in the Improvement Plan.</p>

Youth Offending Partnership Improvement Actions – Quarterly Update (May 2019)

ID	Action	Deadline	Accountable Person	Progress
	<ul style="list-style-type: none"> Respond to issues highlighted in audit including compliance with national standards. Implement learning circles focusing on assessment and analysis. Develop a specific youth justice practice and performance approach to monitor practice and performance of the service. 			
Theme 1 – Out of Court Disposals				
1.7	<p>Police to ensure timely referral of Youth Cautions and Youth Conditional Cautions to the YOT:</p> <ul style="list-style-type: none"> Improve the frequency and accuracy of PENYs so that all relevant information is included: name, PNC number, offence date, OIC details. Police custody team and YOTs to provide regularly data in order to monitor this. 	Provision of first data set. Analysis and further actions identified – Mar 2019	Head of Criminal Justice / YOT PC	<p>Data collection methodology established and collation of police dashboard has begun – this process requires time consuming manual case extraction, for which an additional staffing resource has been secured. Data is currently still being collated (cases finalised in Q4 2018/19 complete) and has now been expanded to include the previous quarter to obtain sufficient data to draw out any themes or trends. Q1 19/20 is also now being included.</p> <p>23/05/19 - Timescale for this action to be amended to July 2019 in the Improvement Plan.</p>

Youth Offending Partnership Improvement Actions – Quarterly Update (May 2019)

ID	Action	Deadline	Accountable Person	Progress
1.13	YOT to map out the Blackpool Youth Disposal Panel process to identify good practice and areas requiring improvement.	Review of joint panel – Apr 2019	YOT Manager / Police	<p>LM to visit YOT to understand intervention procedures and progress – awaiting reply from YOT re: suitable dates. YOT Manager to follow up.</p> <p>April OoCD Scrutiny Panel which took place on 29/04/2019 considered 12 Blackpool youth OoCD cases. Reps from Blackpool YOT (police and YOT) attended the meeting and participated in the case reviews. The CPS representative was unable to attend but has agreed to review the cases and provide CPS comments retrospectively.</p> <p>The overall findings will be communicated to the Scrutiny Panel and Blackpool police/YOT when received.</p> <p>23/05/19 – action now completed.</p>
1.17 (HMIP 4)	Review alternative options for diversionary services available for use by the police prior to escalation to the Youth Disposal Panel.	Communication of options to officers – 30th Apr 2019	Inspector (Police) / YOT Manager	Six local service providers have expressed an interest in delivering diversionary services. The joint workshop on 14/05/19 will now consider the trigger point and referral route/process for developing these provisions. Options can then be communicated to officers.

Youth Offending Partnership Improvement Actions – Quarterly Update (May 2019)

ID	Action	Deadline	Accountable Person	Progress
				23/05/19 - Timescale for this action to be amended to September 2019 in the Improvement Plan.
Theme 2 – In Court				
2.7	Conduct a multi-agency audit on the number of custodial sentences imposed on young people in the past 12 months.	Apr 2019	BSCB Business Manager	23/05/19 – action no longer required. To be removed from the Improvement Plan.
Theme 3 – In the Community				
3.1	A strategic plan for exit of young people from the youth justice system to be developed.	Mar 2019	Head of TIS	Blackpool have been to a presentation at Widnes from an award winning diversion arrangement. A follow up workshop on 15/05/2019 has been arranged to determine how the lessons from Widnes can be adapted to meet the needs of Blackpool. 23/05/19 - Timescale for this action to be amended to September 2019 in the Improvement Plan.
3.2	Establish an engagement group of young people who have received a service from YOT.	Mar 2019	YOT Manager	This formal engagement group has not been formed as yet however young people receiving a service from YOT have been included in care leaver consultation on the strategy and health passports.

Youth Offending Partnership Improvement Actions – Quarterly Update (May 2019)

ID	Action	Deadline	Accountable Person	Progress
				<p>YOT practitioners are being encouraged to complete the AssetPlus self-assessments with children / young people and their parents / carers at the end of intervention. These will be reviewed and analysed and learning used to inform service developments.</p> <p>23/05/19 - New action to set up young people's shadow YOT board by June 2019 added to the Improvement Plan. Option to use HeadStart to undertake one off consultation exercise to be discussed with Pauline Wigglesworth.</p>
3.5	<p>Develop a system for capturing service user feedback in order to hear from children and families that receive youth justice services.</p> <ul style="list-style-type: none"> Identify a service user group to engage in providing their views. Provide a mechanism for young people to feedback to the court on their experience. 	Apr 2019	YOT Manager	<p>YOT practitioners are being encouraged to complete the AssetPlus self-assessments with children/young people and their parent/carers at the end of intervention. These will be reviewed and analysed and learning used to inform service developments.</p> <p>Blackpool YOT are currently working with the local court to develop the 'Problem Solving Court'. This will give children/young people an opportunity to feedback on their court experience.</p> <p>23/05/19 – as above for action 3.2.</p>

Youth Offending Partnership Improvement Actions – Quarterly Update (May 2019)

ID	Action	Deadline	Accountable Person	Progress
Theme 4 - Transitions				
4.3	To develop a clear process to identify those young people who were looked after and now in the adult criminal justice system and ensure they receive an enhanced service.	Mar 2019	LA / Senior Probation Officer / Deputy Director (CRC)	<p>Meeting took place in April and defined the roles and responsibilities of each agency. Attendance from NPS and LAC team but CRC and Housing were missing.</p> <p>It has been agreed that LAC advisors will attend team meetings at both CRC and NPS to explain their role to frontline staff. Paul Bridgeman (NPS) and Claire Ainsworth (CRC) will attend LAC team meeting to explain the roles and responsibilities of Probation services. Mark McElroy is organising a series of 'learning lunches' to take place at Brunswick Children Centre for frontline LAC and Probation staff.</p> <p>System is now in place for LAC to identify cases aged 17 plus who are in the Criminal Justice System and NPS will identify all newly sentenced under 25's to cross check. Paul will share the list of resettlement panel cases with LAC team and they will attend if cases are known/ current.</p> <p>23/05/19 - Timescale for this action to be amended to October 2019 in the Improvement Plan.</p>

Youth Offending Partnership Improvement Actions – Quarterly Update (May 2019)

ID	Action	Deadline	Accountable Person	Progress
4.6	Deliver Positive Transitions actions that ensure a transition plan for every young person from age 16, including housing and support.	Mar 2019	Head of Housing / Housing Options / YOT Team	<p>Update as at 06/03/19:</p> <ul style="list-style-type: none"> – YOT will ensure that every young person has a transition plan as soon as the need is identified and no later than when the young person reaches 17 years and 5 months of age. – The transition plan will include actions related to all needs (not just criminogenic) and which services are better able to meet those needs. The views of the young person will be sought and learning & communication needs will be planned and managed.