

Officer Non Key Executive Decision

Relevant Chief Officer (Decision Maker):	Steve Thompson, Director of Resources
Relevant Cabinet Member (for consultation purposes):	Councillor Fred Jackson, Cabinet Member for Environmental Services and Highways
Report Author (Officer name and title):	Karen Hodgson, Contracts Officer, Corporate Procurement and Projects
Implementation Date of Decision:	2 January 2019

ACQUISITION OF AN ICT SOFTWARE AND MOBILE HARDWARE SOLUTION FOR DOMESTIC WASTE COLLECTIONS

1.0 Purpose of the report:

- 1.1 To confirm the outcome of the recent tender exercise undertaken for the Acquisition of an ICT Software and Mobile Hardware Solution for the Domestic Waste Collection Service in Blackpool.

2.0 Recommendation(s):

- 2.1 To approve the appointment of Bartec Auto ID Ltd for the Acquisition of an ICT Software and Mobile Hardware Solution for the Domestic Waste Collections in Blackpool from 1 February 2019 to 31 January 2024 with the option to extend for a period of 5 years [1+1+1+1+1] subject to contract review and budget availability.

3.0 Reasons for recommendation(s):

- 3.1 A formal OJEU tendering exercise commenced in October 2018 to select a single supplier to provide functionality and hardware to integrate with a mobile working solution for the domestic waste collection service in Blackpool from 1 July 2019. The Council tendered through the electronic portal (The Chest).

A total of 10 suppliers submitted a tender. Only the 4 highest scoring bidders based on quality and price were invited to a system demonstration. These were as follows:

- Bartec Auto ID Ltd - Barnsley
- CMS SupaTrak Ltd - Swindon

- Whitespace Work Software Ltd - Surrey
- Yotta Ltd – Leamington Spa

Bartec Auto ID Ltd provided the most economically advantageous tender and it is the intention to enter into a formal agreement.

3.2a Is the recommendation contrary to a plan or strategy adopted or approved by the Council? No

3.2b Is the recommendation in accordance with the Council's approved budget? Yes

3.3 Other alternative options to be considered:

None

4.0 Council Priority:

4.1 The relevant Council Priority is "The economy: Maximising growth and opportunity across Blackpool".

5.0 Background Information

5.1 The Domestic Waste Collection Service for Blackpool is being brought back in-house.

5.2 The Supplier will be required to provide a back office software solution, mobile working solution and provision of hardware (for in-cab use for 17 vehicles) and full integration with the Council's existing CMS (ESB) and possibly other Council systems. The system and vendor will need to provide functionality and hardware to integrate with a mobile working solution for its fleet of new vehicles.

5.3 Overall the new system should:

- be user-friendly, providing the operational and management teams real-time visibility of daily operations
- enable office based and trade staff to view and complete work electronically
- deliver Management Information (MI) tools to help enable continuous improvement of the service

5.4 **Back-office system**

A single platform system is required to manage the operational delivery and continuous improvement of the Domestic Waste service.

5.5 **Mobile working**

Mobile working will allow managerial, supervisory and operational staff whose work is conducted across the Borough the ability to view, update and complete daily work schedules and any reactive work electronically in the field. It will also allow staff to report issues and incidents directly to the back-office

5.6 **System integrations**

In order for the solution to work effectively, a number of interfaces will be required to allow information to be passed between operational and customer contact systems. The system will need to integrate with the Council's existing CRM – ESB. This will support the Council's channel shift strategy, helping reduce the number of duplicate Service Requests and improve management services

5.7 Does the information submitted include any exempt information? No

5.8 **List of Appendices: None**

6.0 **Legal considerations:**

6.1 The procurement exercise has been carried out in line with Contract Procedure Rules and Public Contract Regulations 2015 and authority has been sought from the Head of Procurement.

6.2 Whilst the LATCo has been registered with Companies House the company will remain dormant until 1 July 2019. Prior to the 1 July 2019 a Board of Directors will be appointed to manage the operational activities of the LATCo. In the interim period the Council will enter into formal contracts with the successful supplier and a copy of the final signed contract will be retained on the Council's Contract Register. The contract will then be novated to the LATCo on the 1 July 2019.

7.0 **Human Resources considerations:**

7.1 None.

8.0 **Equalities considerations:**

8.1 None

9.0 Financial considerations:

9.1 The overall value of the contract is approximately £157,750.00 (over the initial 5 year period). This consists of an initial one off cost at approximately £82,100.00 followed by £15,130.00 maintenance and support costs for each consecutive year.

10.0 Risk management considerations:

10.1 Arrangements relating to the contract implementation and timescales for delivery of a working solution were addressed within the tender submission.

11.0 Ethical considerations:

11.1 The Contractor has signed Blackpool Council's Supplier Charter which includes a commitment to consider how they can make a positive contribution to improve the economic, social and environmental well-being of Blackpool in order to help achieve Blackpool Council's priorities.

12.0 Internal/ External Consultation undertaken:

12.1 The evaluation panel consisted of members of Blackpool Council ICT Services, Corporate Communications and Waste Services.

The Head of Procurement has been kept informed throughout this process.

13.0 Decision of Chief Officer

13.1 To approve the appointment of Bartec Auto ID Ltd for the Acquisition of an ICT Software and Mobile Hardware Solution for the Domestic Waste Collections for Blackpool Council from 1 February 2019 to 31st January 2024 with the option to extend for a period of 5 years [1+1+1+1+1] subject to contract review and budget availability.

14.0 Reasons for the Decision of the Chief Officer

14.1 Bartec Auto ID Ltd provided the most economically advantageous tender that meets the requirements of the service.